

Referral Fees

Referral fees occur when we receive a commission, payment, fee, reward/gift or another benefit from a third-party service provider for recommending them to our clients or customers. In the interest of fairness, we detail these fees here in advance of you making any transaction-based decision.

Although we receive fees from some of our regularly worked with third parties, we take our time to source and vet each company we use to ensure that the level of service provided to our clients and customers is in alignment with our company values.

As a boutique agency who takes pride in our personal approach, we genuinely believe our preferred contractors have your best interests at heart, as we do. However, you are very welcome to source and use different providers if you so wish.

The following table sets out the relationship we have with each company who we receive fees from and the scope of those fees, for full transparency.

For further information on our fees please go to our website:
www.dawnsandovalresidential.co.uk -> LETTINGS -> FEES

Referral Fee Schedule

Service Provided	Company Name	Recommendation	Referral Fee Arrangement
Mortgage services to include re-mortgaging	Home of Mortgages	We recommend HoM to any client/customers looking for mortgage advice	We receive 25% of cleared funds received by HoM per client per transaction
Property maintenance	Positive Contractors	We recommend PC to our landlords under our management service (though possibly other clients/customers on an ad hoc basis) for all types of property maintenance, repairs including gas & electrical services	We receive 10% of each paid invoice for completed work they carry out, received on a quarterly basis
Landlords' insurance & warranties	FCC Paragon	We recommend FCC to landlords who require rental warranties where FCC have referenced the tenants, as well as landlords insurance	We receive £30 + VAT for each annual warranty policy taken out

Utility providers	Just Connect Me	We recommend JCM to tenants (though possibly other clients/ customers on an ad hoc basis) who are moving in/ out of properties to assist in the set-up of their utilities and more	We receive 20% commission of their final fees for any successful referral
Tenant/ purchaser finding	Other selected estate agencies	We may enter an arrangement where we work alongside other agencies in order to secure a buyer or tenant for a property	We call this arrangement a 'split commission' where the originally agreed fee is shared (50/50 or otherwise, to be agreed per transaction per agent) – No extra costs are incurred for the vendor or landlord with this arrangement

Should you have any queries on the above please do not hesitate to contact us.